

## PRICE LIST OF SERVICES – APPLICABLE FROM 1/3/2019

### I. SOFTWARE

	NAME OF THE SERVICE	ITEM OF WORK		PRICE IN EUROS	
		1 DAY	0.5 DAY	700	350
01.	CONSULTATION DAY – CONSULTANT	1 DAY	0.5 DAY	700	350
02.	UPGRADE PROGRAMMING PRO.3	1 HOUR		120	
03.	UPGRADE PROGRAMMING PRO.4	1 HOUR		90	
04.	SOFTWARE SERVICE PROVIDER and BASIC REMOTE ASSISTANCE (HELPDESK AND TELEPHONE-BASED ASSISTANCE) *	1 HOUR		80	
05.	CONSULTANT	1 HOUR		90	
06.	PROCESS ANALYSIS AND PROJECT MANAGEMENT	1 HOUR		100	

- All prices are net prices, without the corresponding value added tax;
- One half of a consultation day is up to 4 hours of work;
- A full consultation day is from 4 to 8 hours of work;
- The number of hours exceeding 8 hours of work shall be charged at the hourly rate;
- You are entitled to up to 20% discount on the stated prices in the following cases:
  - for six months after the purchase or until the acquisition of software
  - when signing the maintenance contract and settling liabilities
- In principle, customers without the maintenance contract are not offered any service on-site at the hourly rate;
- \* The minimum interval is 15 minutes.

## II. MAINTENANCE OF FIRMWARE AND HARDWARE

	NAME OF THE SERVICE	ITEM OF WORK	PRICE IN EUROS
07.	SYSTEM TECHNICIAN (installation, settings and administration of workstations)	1 HOUR	50
08.	SYSTEM ENGINEER I (administration of servers and network devices in simple environments, basic administration of databases)	1 HOUR	80
09.	SYSTEM ENGINEER II (administration of servers in complex environments and on various platforms, advanced administration of network devices, advanced administration of databases)	1 HOUR	100

- All prices are net prices, without the corresponding value added tax;
- Customers with the maintenance contract for hardware are entitled to 20% discount on these prices

## III. TRAVEL EXPENSES AND DELAYS EN ROUTE:

	SERVICE	DISTANCE	PRICE IN EUROS
10.	Travel costs + journey time	Up to 50km	32
11.	Travel costs + journey time	Up to 100km	64
12.	Travel costs + journey time	Up to 200km	85
13.	Travel costs + journey time	Up to 300km	117
14.	Travel costs + journey time	Up to 400km	148

- All prices are net prices, without the corresponding value added tax;
- Travel costs shall be charged from the PRO-BIT programska oprema d.o.o. registered office.

## The statement of the work undertaken also takes into account the time of work:

WORK UNDERTAKEN	PRICE SUPPLEMENT IN %
From 07.00 to 15.00	/
From 15.00 to 20.00	35
After 20.00, on Saturdays, Sundays and holidays	50

We reserve the right to change the prices without prior notice.

Director: Vlado GOBEC, MA, BEng