

Instructions for users

TECHNICAL REQUIREMENTS OF THE HARDWARE FOR THE USE OF PRO.4 SOFTWARE IN THE CLOUD

Slovenske Konjice, 17. november 2021

Personal computers (desktop computers or laptops)

- Windows 8.1 or newer
- Mac OS

Screen size and resolution

- For laptops: 13" or more with a minimum resolution of 720p
- For desktop computers: 21" or more with a minimum resolution of 1080p

Mobile devices

- Tablets with Android 7.0 or newer and Apple iOS (Online application + Mobile Apps)
- Smartphones with Android 7.0 or newer, the device must support google services + have Google Play installed
- Apple iOS version 10.0 or more (mobile apps)
- Mobile device access to the internet
- At least 3G signal (LTE/4G is optimal).

Screen size and resolution

- Smartphones: 4.7" or more with a minimum resolution of 720p
- Tablets: 7" or more with a minimum resolution of 720p

Browsers

Supported browsers on all devices (computers and mobile devices):

- Google Chrome
- Opera
- Firefox
- Safari (only for Mac OS and iOS)

Internet

In order to use PRO.4 in the cloud, the user must have permanent internet connection provided on all devices. If mobile devices are used outside the registered office of the customer and the internet is accessed through a WiFi connection, the mobile device must have an option to access the internet through a mobile connection. The mobile connection is a prerequisite to use POS systems on-site.

Anti-virus protection

In order to use PRO.4 in the cloud, users must have access to the URL address for PRO.4 or the URL address must be added to the exceptions for verifying and blocking Web Addresses in the settings of the anti-virus software on all devices.

POS printers

For Android and iOS: printer:

- TIMPOS 58BT MOBILE USB,BT
- TimPOS 80IIBT MOBILE USB,BT

For Windows

- Star TSP 100