

PRICE LIST OF SERVICES – APPLICABLE FROM 3/5/2022

I. SOFTWARE

	NAME OF THE SERVICE	ITEM OF WORK		PRICE IN EUROS	
		1 DAY	0.5 DAY	700	350
01.	CONSULTATION DAY – CONSULTANT	1 DAY	0.5 DAY	700	350
02.	UPGRADE PROGRAMMING PRO.3	1 HOUR		120	
03.	UPGRADE PROGRAMMING PRO.4	1 HOUR		90	
04.	SOFTWARE SERVICE PROVIDER and BASIC REMOTE ASSISTANCE (HELPDESK AND TELEPHONE-BASED ASSISTANCE) *	1 HOUR		80	
05.	CONSULTANT	1 HOUR		90	
06.	PROCESS ANALYSIS AND PROJECT MANAGEMENT	1 HOUR		100	

- All prices are net prices, without the corresponding value added tax;
- One half of a consultation day is up to 4 hours of work;
- A full consultation day is from 4 to 8 hours of work;
- The number of hours exceeding 8 hours of work shall be charged at the hourly rate;
- You are entitled to up to 20% discount on the stated prices in the following cases:
 - for six months after the purchase or until the acquisition of software
 - when signing the maintenance contract and settling liabilities
- In principle, customers without the maintenance contract are not offered any service on-site at the hourly rate;
- * The minimum interval is 15 minutes.

II. MAINTENANCE OF FIRMWARE AND HARDWARE

	NAME OF THE SERVICE	ITEM OF WORK	PRICE IN EUROS
07.	SYSTEM TECHNICIAN (installation, settings and administration of workstations)	1 HOUR	50
08.	SYSTEM ENGINEER I (administration of servers and network devices in simple environments, basic administration of databases)	1 HOUR	80
09.	SYSTEM ENGINEER II (administration of servers in complex environments and on various platforms, advanced administration of network devices, advanced administration of databases)	1 HOUR	100

- Customers with the maintenance contract for hardware are entitled to 20% discount on these prices

III. TRAVEL EXPENSES AND DELAYS EN ROUTE:

	SERVICE	DISTANCE	PRICE IN EUROS
10.	Travel costs + journey time	Up to 50km	40
11.	Travel costs + journey time	Up to 100km	80
12.	Travel costs + journey time	Up to 200km	120
13.	Travel costs + journey time	Up to 300km	180
14.	Travel costs + journey time	Up to 400km	220

- Travel costs shall be charged from the PRO-BIT programska oprema d.o.o. registered office.

IV. OTHER EXPENSES

	SERVICE	UNIT	PRICE IN EUROS
15.	Invoice processing cost	1 PIECE	3

V. ADDITIONAL SPACE ON REMOTE SERVERS

		PRICE IN EUROS
16.	1 GB	5
17.	2 GB	9
18.	MORE THAN 10 GB – EXTRA 2 GB	5

The statement of the work undertaken also takes into account the time of work and client status:

	WORK TIME	EMERGENCY REQUIREMENTS PRICE SUPPLEMENT IN %
WORK UNDERTAKEN	PRICE SUPPLEMENT IN %	CUSTOMERS WITHOUT MAINTAINCE CONTRACT
From 07.00 to 15.00	/	20
From 15.00 to 20.00	35	20
After 20.00, on Saturdays, Sundays and holidays	50	20

All prices are net prices, without the corresponding value added tax;

We reserve the right to change the prices without prior notice.

The price list does not apply to custom-made projects.

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