

## PRICE LIST OF SERVICES – APPLICABLE FROM 1/8/2023

### I. SOFTWARE

	NAME OF THE SERVICE	ITEM OF WORK		PRICE IN EUROS	
01.	CONSULTATION DAY – CONSULTANT	1 DAY	0.5 DAY	770	385
02.	UPGRADE PROGRAMMING PRO.3	1 HOUR		150	
03.	UPGRADE PROGRAMMING PRO.4	1 HOUR		99	
04.	SOFTWARE SERVICE MANAGER and EASY REMOTE SUPPORT (HELP DESK AND TELEPHONE ASSISTANCE AFTER WRITTEN REQUEST SUBMITTED PREVIOUSLY) *	1 HOUR		88	
05.	SOFTWARE CONSULTANT and DEMANDING REMOTE SUPPORT (Interpretation of the legal basis, advice on adaptations of the program to the specific needs of the client, assistance with requests due to special finishing touches with clients) (HELP DESK AND TELEPHONE ASSISTANCE AFTER WRITTEN REQUEST SUBMITTED PREVIOUSLY) *	1 HOUR		99	
06.	PROCESS ANALYSIS AND PROJECT MANAGEMENT	1 HOUR		110	

- Half of the counseling day consists of up to 4 hours of work;
- A full consulting day consists of 4 to 8 hours of work;
- Hours that exceed 8 hours of work are charged at the hourly rate;
- You are entitled to a 20% discount on the listed prices in the following cases:
  - when the maintenance contract is signed and obligations are settled
- In principle, we do not offer hourly on-site services to customers without a maintenance contract;
- \* the minimum interval is 15 minutes.

### II. MAINTENANCE OF FIRMWARE AND HARDWARE

	NAME OF THE SERVICE	ITEM OF WORK	PRICE IN EUROS
07.	SYSTEM TECHNICIAN (installation, settings and administration of workstations)	1 HOUR	55
08.	SYSTEM ENGINEER I (administration of servers and network devices in simple environments, basic administration of databases)	1 HOUR	88
09.	SYSTEM ENGINEER II (administration of servers in complex environments and on various platforms, advanced administration of network devices, advanced administration of databases)	1 HOUR	110

- Customers with the maintenance contract for hardware are entitled to 20% discount on these prices

### **III. TRAVEL EXPENSES AND DELAYS EN ROUTE:**

	SERVICE	DISTANCE	PRICE IN EUROS
10.	Travel costs + journey time	Up to 50km	40
11.	Travel costs + journey time	Up to 100km	80
12.	Travel costs + journey time	Up to 200km	120
13.	Travel costs + journey time	Up to 300km	180
14.	Travel costs + journey time	Up to 400km	220

- Travel costs shall be charged from the PRO-BIT programska oprema d.o.o. registered office.

### **IV. OTHER EXPENSES**

	SERVICE	UNIT	PRICE IN EUROS
15.	Invoice processing cost	1 PIECE	3

### **V. ADDITIONAL SPACE ON REMOTE SERVERS**

		PRICE IN EUROS
16.	20 GB	15

The statement of the work undertaken also takes into account the time of work and client status:

	WORK TIME	EMERGENCY REQUIREMENTS PRICE SUPPLEMENT IN %
WORK UNDERTAKEN	PRICE SUPPLEMENT IN %	CUSTOMERS WITHOUT MAINTAINANCE CONTRACT
From 07.00 to 15.00	/	20
From 15.00 to 20.00	35	20
After 20.00, on Saturdays, Sundays and holidays	50	20

All prices are net prices, without the corresponding value added tax.

We reserve the right to change the prices without prior notice.

The price list does not apply to custom-made projects.

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