

PRICELIST OF SERVICES – APPLICABLE FROM 01. 02. 2026

1. SOFTWARE

	NAME OF THE SERVICE	ITEM OF WORK	PRICE IN EUROS	
			MAINTENANCE CONTRACT	WITHOUT M.C.
01.	CONSULTATION DAY - CONSULTANT (Analysis and consulting, creation of complex and specialized reports, project management and coordination)	1 DAY	770,00	1.500,00
02.	PROGRAMMING OF PRO.4 CUSTOMIZATIONS	1 HOUR	100,00	/
03.	SOFTWARE MAINTENANCE TECHNICIAN AND BASIC REMOTE SUPPORT FOR PRO.4 (HELPDESK AND PHONE SUPPORT UPON PRIOR WRITTEN REQUEST)*	1 HOUR	90,00	180,00
04.	The CONSULTING HOUR covers the time our consultants dedicate to providing individual clients with professional assistance, explanations, or guidance that goes beyond the scope of basic technical support. This includes, but is not limited to: in-depth explanations of business processes within the ERP solution, assistance with interpreting instructions, procedures, or documentation, guidance on using functionality in specific business situations, support based on analysis, or preparation of additional materials. (HELPDESK AND TELEPHONE SUPPORT BASED ON A PREVIOUSLY SUBMITTED WRITTEN REQUEST)**	1 HOUR	200,00	400,00
05.	PAYROLL PROCESSING ASSISTANCE	1 HOUR	195,00	/
06.	SOFTWARE MAINTENANCE TECHNICIAN AND BASIC REMOTE SUPPORT FOR PRO.3 AND PIS EDICO (HELPDESK AND PHONE SUPPORT UPON PRIOR WRITTEN REQUEST)*	1 HOUR	135,00	180,00
07.	SOFTWARE CONSULTANT AND ADVANCED REMOTE SUPPORT FOR PRO.3 AND PIS EDICO (interpretation of legal frameworks, advising on software adaptations to specific client needs, assistance with requests related to custom modifications for clients - HELPDESK AND PHONE SUPPORT UPON PRIOR WRITTEN REQUEST)*	1 HOUR	150,00	/

08.	<p>PREPARATION OF THE PAYROLL ADJUSTMENT FOR PRO.3: (opening a copy of the period, producing the statement as the employee should have been paid (adding, subtracting items, calculating the salary, sending the data to the client for review (difference in gross amounts with respect to the period paid), after confirmation by the client (that the settlement amounts are correct and will be invoiced to the employee as such) and when the client opens a new pay period, adding the settlement item to the employee's account with the amount confirmed by the client), checking the REK-O form for the employee to see if the correct M fields are filled in and if the correct dates are also in the fields, according to the settlement made)</p> <p>The price does not include the addition of the settlement item to the billing.</p>	PIECE/ WORKER	400,00	/
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09.	<p>ADDING A NEW ITEM TO THE PAYROLL PRO.3: (opening a new item, editing the formulas on the item, opening a copy of the period and testing the calculation of the item, reviewing the related items and editing the formulas of those items, adding the item to the REK-O settings and test submission to the betaeTaxes, adding the item to the base line settings and reviewing the balance of the base line)</p>	PIECE/ ITEM	540,00	/
10.	<p>MODIFICATION OF THE FORMULA ON AN EXISTING ITEM IN THE PAYROLL PRO.3: (modification of the formula at the client's request, opening a copy of the payroll period, and testing the correctness of the formula calculation).</p>	PIECE/ ITEM	270,00	/

11.	ASSISTANCE WITH INVENTORY RECONCILIATION** (recalculation of inventory, material cards; sometimes recalculating multiple times if necessary to correct document date sequences, analysis of the situation after recalculations, deletion of transfers to finance (VAT and GL), management of material (and warehouse) cards, changes in units of measure, item types, item accounts, and adjustments on documents where changes for these items are needed, corrections, setting or controlling settings for transfers to GL and/or VAT, assistance with inventory (recalculations, creation of inventory lists, addressing problematic items, inventory recalculation, creation of discrepancies, discrepancies recalculations, elimination of value residuals for zero quantity inventory items, analyses similar to period closing and locking of the period after inventory/inventories have been completed), period closing in material management (recalculations, elimination of value residuals for zero quantity items, verification of material cards, comparison of Stock on Date analysis and Receipt-Issuance analysis from/to a specific date, and locking the period, repeating transfers to finance (GL, VAT), checking document discrepancies and value discrepancies in material management against finance balances (GL, VAT)).	1 HOUR	195,00	/
12.	PROCESS ANALYSIS AND PROJECT MANAGEMENT	1 HOUR	110,00	250,00
13.	ON-CALL STATUS	1 HOUR	35,00	/

- A full consulting day ranges from 4 to 7.5 hours of work;
- Hours exceeding 7.5 hours in a consulting day will be charged at the hourly rate;
- You are eligible for up to a 20% discount on the listed prices in the following cases:
 - with assigned maintenance contract and settled obligations
- Services on-site by the hour are generally not offered to clients without a maintenance contract;
- * The minimum interval is 15 minutes.
- ** The minimum interval is 1 hour. The service is not included in the maintenance contract. Response time for the service is not subject to the terms of the maintenance contract, but is instead determined by each individual agreement.

- For clients with a maintenance contract, up to 3 minutes of consultation per day during regular working hours (working hours between 7:00 AM - 3:00 PM), where no program intervention is required, will not be charged.

II. MAINTENANCE OF SYSTEM AND HARDWARE EQUIPMENT

	NAME OF THE SERVICE	ITEM OF WORK	PRICE IN EUROS	
			MAINTENANCE CONTRACT	WITHOUT M.C.
14.	SYSTEM TECHNICIAN (installation, settings and administration of workstations)	1 HOUR	60,00	120,00
15.	SYSTEM ENGINEER I (administration of servers and network devices in simple environments, basic administration of databases)	1 HOUR	100,00	200,00
16.	SYSTEM ENGINEER II (administration of servers in complex environments and on various platforms, advanced administration of network devices, advanced administration of databases)	1 HOUR	120,00	240,00

- Customers with the maintenance contract for hardware are entitled to 20% on these prices.

III. TRAVEL EXPENSES AND DELAYS EN ROUTE:

	SERVICE	DISTANCE	PRICE IN EUROS	
			MAINTENANCE CONTRACT	WITHOUT M.C.
17.	Travel costs + journey time	Up to 20 km	30,00	43,00
18.	Travel costs + journey time	Up to 100 km	80	80
19.	Travel costs + journey time	Up to 200 km	120	120
20.	Travel costs + journey time	Up to 300 km	180	180
21.	Travel costs + journey time	Up to 400 km	220	220

- Travel costs shall be charged from the PRO-BIT programska oprema d.o.o. registered office.

IV. OTHER EXPENSES

	SERVICE	UNIT	PRICE IN EUROS	
			MAINTENANCE CONTRACT	WITHOUT M.C.
22.	Invoice processing cost	1 KOS	5,00	5,00
23.	Data transfer from PRO.4 to the computer in standard SQL output format	1 KOS	770,00	1.500,00
24.	Transfer of documents from the PRO.4 document system in the original form as they were deposited in the document system	1 KOS	400,00	800,00

V. ADDITIONAL SPACE ON REMOTE SERVERS

		PRICE IN EUROS
25.	20 GB SPACE	15,00
26.	1 CPU	42,00
27.	1 GB RAM	8,00
28.	1 GB DISK	5,00

The statement of the work undertaken also takes into account the time of work and client status:

	WORK UNDERTAKEN	WORK TIME	EMERGENCY REQUIREMENTS PRICE SUPPLEMENT IN %
		PRICE SUPPLEMENT IN %	CUSTOMERS WITHOUT MAINTENANCE CONTRACT
20.	From 07.00 to 15.00 ure	/	50,00
21.	From 15.00 to 20.00 ure	50,00	/
22.	After 20.00, on Saturdays, Sundays and holidays	100,00	/

All prices are net prices, without the corresponding value added tax.

We reserve the right to change the prices without prior notice.
The price list does not apply to custom-made projects.

Director: Vlado GOBEC, MA, BEng



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